

## 'City of Ryde Shop Ryder Bus Service Survey' Competition - Terms and Conditions

### The following terms and conditions apply:

1. The 'City of Ryde Shop Ryder Bus Service Survey' competition commences at 8.00am Australian Eastern Daylight Time on Monday 17 February 2025 and closes at 11.59pm Australian Eastern Daylight Time on Monday 17 March 2025.
2. The Promoter is the City of Ryde of Building 0, Level 1, 3 Richardson Place, North Ryde NSW 2113, ABN number 81 621 292 610.
3. Entry into the promotion is open to residents of the City of Ryde, Australia who are 18 years or older.
4. Employees, contractors and councillors of the Promoter may respond to the online survey; however, they are not eligible for the prize draw associated with this promotion.
5. Only one entry per person is permitted.
6. To be eligible, Participants must complete and submit the 'City of Ryde Shop Ryder Bus Service Survey' at <https://www.surveymonkey.com/r/ShopRyder25>; or complete a hardcopy survey available onboard Shop Ryder buses and submit via submission box or to driver.
7. Participation in the Promotion by completing the above step is deemed acceptance of these terms and conditions.
8. Once submitted, the Participant cannot alter or delete the entry.
9. Participants who do not provide a valid Australian telephone number/email and their name will have their entry voided.
10. In the event that a Participant's contact details change during the competition period, it is the Participant's responsibility to notify the Promoter.
11. The prize draw is open to all qualifying Participants who submit a completed online survey or hardcopy survey submitted between 8.00am Australian Eastern Daylight Time on Monday 17 February 2025 and 11.59pm Australian Eastern Daylight Time on Monday 17 March 2025. No purchase is necessary.
12. All entries become the property of the Promoter.
13. The competition is a game of chance. From the entries, two (2) will be randomly selected to each win one (1) Anystore Gift Card valued at \$50.
14. The total prize pool is worth \$100.
15. The winners will be drawn at random from eligible Participants on Tuesday 25 March 2025 by the Promoter.
16. The winners will be notified within two (2) working days of the draw taking place by the telephone/email provided in the online survey entry and will be provided with details of how to claim the prize.
17. The winning entries may be published in City of Ryde documents and on City of Ryde social media channels. They may also be published on the [ryde.nsw.gov.au](http://ryde.nsw.gov.au) website and in local press.
18. By entering the prize draw, the winners consent to their name being published and to participate in any publicity accompanying or resulting from this promotion in printed and/or online formats without requiring further payment by the City of Ryde or further consent from the winner.
19. The Promoter accepts no responsibility for change in prize value between now and the ultimate prize redemption date.
20. The prize must be taken as offered. The prize, or any unused portion of the prize, is not transferable or exchangeable and cannot be redeemed as cash. The prize is not valid in conjunction with any other offer.
21. The prize is subject to any conditions imposed by the supplier.
22. If the prize is not claimed within five (5) working days of the winner being contacted, the relevant winner's entry will be deemed invalid and the Promoter will reselect the winning entry.
23. The Promoter's decision is final and no correspondence will be entered into.
24. If the prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to State Regulation.
25. City of Ryde will not be responsible for any entries that are not received for any reason, by the closing date and time, whether lost, delayed, corrupted or otherwise, and whether or not due to any technical difficulties or malfunctions.
26. The information the Participants provide to us will be used in accordance with the City of Ryde privacy statement (available at <http://www.ryde.nsw.gov.au/Information-pages/Privacy-Statement>) and for the purpose of conducting this competition. City of Ryde may also use this information to communicate with Participants about the running of this competition or similar competitions in the future. City of Ryde, its associated agencies and companies associated with this competition may disclose Participants' personal information to their contractors and agents to assist in conducting this promotion or communicating with the Participants (including publishing winners' names).

### Definitions

"Participant" means any person who enters the City of Ryde 'Shop Ryder Bus Service Survey' competition via completing the online survey at <https://www.surveymonkey.com/r/ShopRyder25>.

"Promoter" means the City of Ryde of Building 0, Level 1, 3 Richardson Place, North Ryde NSW 2113.