

2025 Swim School Calendar

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| <u>Session 1:</u> Tuesday 28 January – Sunday 1 June | 16 weeks |
| <u>Session 2:</u> Monday 2 June – Sunday 24 August | 10 weeks |
| <u>Session 3:</u> Monday 25 August – Sunday 21 December | 16 weeks |

2025 Holiday Intensive Program

January 2025

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| Monday 6 January – Friday 10 January | 5 days |
| Monday 13 January – Friday 17 January | 5 days |
| Monday 20 January – Friday 24 January | 5 days |

April 2025

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| Monday 14 April – Thursday 17 April | 4 days |
| Tuesday 22 April – Thursday 24 April | 3 days |

July 2025

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| Monday 7 July – Friday 11 July | 5 days |
| Monday 14 July – Friday 18 July | 5 days |

September/October 2025

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| Monday 29 September – Friday 3 October | 5 days |
| Tuesday 7 October – Friday 10 October | 4 days |

Public Holidays - no lessons

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| Wednesday 1/1 | Sunday 26/1 | Monday 27/1 |
| Friday 18/4 | Saturday 19/4 | Sunday 20/4 |
| Monday 21/4 | Friday 25/4 | Monday 9/6 |
| Monday 6/10 | | |

Water Safety Week - 2nd last week of each Session

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| <u>Session 1:</u> Monday 19 May – Sunday 25 May |
| <u>Session 2:</u> Monday 11 August – Sunday 17 August |
| <u>Session 3:</u> Monday 8 December – Sunday 14 December |



All you need to know about Swim School

Are RALC instructors qualified?

All RALC instructors are Austswim, Royal Life Saving or Swim Australia and CPR qualified and hold a Working With Children Check.

How do I book swimming lessons?

Bookings can be done by phone with a credit card, via email by sending your details to swimschool@ryde.nsw.gov.au or in person at RALC. Full payment is required on booking lessons. You can join at anytime of the session and payment is required for the number of lessons remaining. For current members, **payments can be made online at** ralcbookings.ryde.nsw.gov.au

- ▶ Your swimming card must be scanned at reception turnstile to gain entry to RALC.
- ▶ Two adult spectators per Swim School member are permitted complimentary entry.

What happens if I can not attend lessons?

- ▶ Make-up lessons are not granted.
- ▶ Illness - a doctor's certificate must be supplied and a Family Pass will be provided.
- ▶ If you miss four or more weeks for illness you must contact Swim School Co-ordinator on week one and appropriate action will be taken.

What if I would like to cancel classes?

A 25% cancellation fee is charged to all members wishing to cancel lessons. No credits/refunds will be granted if there are less than five lessons remaining in the session.

How do we re-enrol for the next session?

- ▶ Students currently enrolled have first option to re-enrol for the following session.
- ▶ Re-enrolment for the following session commences 5 weeks prior to the end of the current session. Notification will be sent by email. Please ensure you keep RALC updated with changes to email / address to ensure you receive notifications.

What is the RALC Duty of Care?

Our instructors Duty of Care does not begin until your swimmer is placed into their class and ends when the class is complete. At the end of each lesson each swimmer will not be dismissed unless a parent / carer is present.

Why is the Program Pool closed during swimming times?

The Program Pool and Ramp Areas are STRICTLY CLOSED during swimming lesson times. These areas are NOT open to the public, therefore are not supervised by lifeguards in swim school times. If you are waiting to commence your lesson, ALL children must wait on the side of the pool for instructions from their instructor and please consider other lessons in progress.